



## Terms and Conditions

### 1. Services

Provided Rip Rise Run LLC provides creative, digital, and consulting services as described in proposals, contracts, and service pages. Only explicitly listed services are included. Additional work requires a new agreement or change order.

### 2. Payments and No Refund Policy

All payments are final. Rip Rise Run LLC does not provide refunds, credits, chargebacks, cancellations, or transfers for deposits, retainers, subscriptions, or any completed or in progress services. Work begins only after payment is received unless otherwise stated in writing.

### 3. Client Responsibilities

Clients must provide timely information, accurate content, and required materials. Delays caused by the Client may extend timelines or create additional costs.

### 4. Revisions

All services include a defined number of revisions, stated in the proposal or service description. Additional revisions or changes outside the original scope will incur added fees.

### 5. Intellectual Property Rights

Rip Rise Run LLC retains ownership of all concepts, drafts, processes, templates, strategies, and working files. Upon full payment, the Client receives a license to use the final deliverable for the intended business purpose. Raw, layered, or editable files are not included unless expressly stated.

### 6. Confidentiality

Both parties agree to maintain confidentiality of proprietary or sensitive information. This obligation continues indefinitely.

### 7. Limitation of Liability

Rip Rise Run LLC is not responsible for indirect, incidental, consequential, or punitive damages related to the use or inability to use services or deliverables. Total liability is limited to the amount paid for the specific service at issue.

### 8. Indemnification and Hold Harmless

Clients agree to indemnify, defend, and hold harmless Rip Rise Run LLC, its owners, contractors, and affiliates from any claims, losses, liabilities, damages, or expenses arising from: • Client provided materials or content • Client misuse of deliverables • Client breach of laws or regulations • Client infringement of intellectual property or third party rights

### 9. Termination and Cancellation

Rip Rise Run LLC may suspend or terminate services due to nonpayment, breach of terms, or harmful conduct. If the Client cancels at any point, all payments remain non refundable and any remaining project balance becomes due immediately.

### 10. Portfolio Usage

Rip Rise Run LLC may showcase completed non confidential work in portfolios, case studies, and marketing materials. Clients may request exceptions in writing for sensitive projects.

### 11. Updates to Terms

Rip Rise Run LLC may update these Terms and Conditions at any time. Continued use of services or the website indicates acceptance of updates.

### 12. Governing Law

These Terms and Conditions are governed by the laws of the State of Texas. Any disputes will be resolved in Collin County, Texas.